

Terms and Conditions

1. Membership and Eligibility

WildHeart Boutique’s Loyalty Program, “WildHeart Rewards”, is a free rewards program offered by WildHeart Boutique LLC. (WildHeart Boutique) to its customers located in the U.S. Membership to the Program ("Membership") is limited to individuals only and is limited to one account per individual. Employees, managers, and representatives of WildHeart Boutique are eligible for Membership but may be excluded from certain promotions. You must be age 13 years or older and a legal resident of the United States to be eligible for Membership. Eligible minors must obtain their parent's or legal guardian's consent prior to participation.

BY SUBMITTING FOR MEMBERSHIP IN THE PROGRAM, THE MEMBER AGREES (OR, IF THE MEMBER IS A MINOR, THE MEMBER’S PARENT OR LEGAL GUARDIAN AGREES) TO BE BOUND BY THESE TERMS AND CONDITIONS ("TERMS"). NO PURCHASE IS NECESSARY TO BECOME A MEMBER OF WildHeart Boutique’s LOYALTY PROGRAM.

After enrolling in WildHeart Rewards, a text message will be sent to the Member allowing the Member to complete the sign-up. Due to the constraints of the program’s logistics, some carriers may block the text message. If this is the case, the Member will still be enrolled, but the Member will need to contact a WildHeart Boutique Employee for point and reward for the Member’s account information. Members can also enroll online to view points and rewards.

The Member is responsible for the cost related to any SMS text messaging received or sent. If the Member responds “STOP” to the text message received, the Member will be unsubscribed from the SMS marketing only. To unsubscribe from the loyalty program altogether, call the WildHeart Boutique at 904-436-3150.

1. Earning and Redeeming Program Rewards

Once enrolled in WildHeart Rewards, for every \$1 spent in store and virtual shopping members will receive 1 point. Point accumulation will result in money off of a future purchase. Points expire at the end of each calendar year unless noted differently through special communications.

Member’s Point Breakdown:

Points Accumulated	Reward Earned
200	\$10 off
300	\$25 off
500	\$50 off

If the Member has a cell phone carrier that does not block the initial text message, the Member can view their current point balance as well as any point activity by clicking the link sent within the initial text message. We recommend saving the link to favorites or adding to home screen for easy access. Apple users can also add to their “Apple wallet.”

Members can also view points, earn points, and redeem rewards online (wildheartboutique.com).

Once members have accumulated enough points for a reward the Member will receive a text message notification. Rewards can be redeemed in store and through virtual shopping. Members can check their point balance and rewards earned within their WildHeart Boutique online account or through the mobile link provided via text message.

Members cannot earn and redeem a reward in the same transaction. Members can only use one reward per transaction.

Members will earn points for the purchase of gift card; Members will not earn points for the redemption of a gift card.

1. Returns

When a Member makes a return from a purchase that earned points, those points will be deducted from the Member's Point Total.

When a reward is redeemed and items in that purchase are subsequently returned, the reward will be forfeited along with the applicable points. A Member's Point Total could go negative if a reward is redeemed and then items are subsequently returned.

1. Changes, Termination And/Or Removal from Program

WildHeart Boutique may, in its sole discretion, alter, limit or modify the Program rules, regulations, benefits, eligibility for Membership, or any other feature of the Program. WildHeart Boutique also may terminate the Program any time at its sole discretion, by posting such changes on the WildHeart Boutique website (www.wildheartboutique.com.)

Member's continued participation in the program following such changes constitutes Member's acceptance of the changes.

WildHeart Boutique reserves the right to exclude individuals from the Program or remove points from a Member's Point Purse in its sole but reasonable discretion. For example, any abuse, manipulation or "working" of the Program or its rules (as determined by WildHeart Boutique), failure to follow any terms of the Program, any misrepresentation or any conduct detrimental to the interests of WildHeart Boutique not otherwise protected by law may subject members to Membership revocation or deduction of points obtained through these abusive or manipulative activities and will affect eligibility for further participation in the Program. Membership is non-transferable and Membership purchases must be made by the Member. If your Membership is revoked or otherwise cancelled, any points in your account will automatically expire. WildHeart Boutique reserves the right to make changes to its website and these Terms at any time. It is the Members responsibility to check or review these Terms from time to time to keep informed of any changes. By joining the Program, Members agree to be bound by any such changed Terms.

If a Member wishes to be removed from WildHeart Rewards Program, please at 904-436-3150.

1. Limitation of Liability

To the fullest extent permitted by law, WildHeart Boutique LLC will not be liable for any damages of any kind arising out of or in connection with your participation or membership in the program. Including damages arising out of changes to or termination of the program. This is a comprehensive limitation of liability that applies to all damages of any kind, including

but not limited to direct, indirect or incidental, punitive or consequential damages, loss of data, income or profit, loss of or damage to property and claims of third parties. To the extent permitted by the law, the limitations on WildHeart Boutique's liability set forth herein shall apply whether for breach or repudiation of contract, or whether in tort, civil liability by way of negligence, gross negligence, strict liability or otherwise, even if advised of the possibility of such damage. By agreeing to these terms, the Member willingly agrees (or, if the Member is a minor your parent or legal guardian willingly agrees) that the Member has relinquished their right to seek these damages from WildHeart Boutique and that this is a reasonable allocation of risk.

1. Resolving Disputes

If a dispute should arise between the Member and WildHeart Boutique, we want to provide the Member with a resolution that is efficient and cost effective. If the Member has an issue, please reach us at info@wildheartboutique.com or by calling **904-436-3150**.

1. Severability

The provisions of this Program are intended to be interpreted in a manner which makes them valid, legal, and enforceable. In the event any provision is found to be partially or wholly invalid, illegal or unenforceable, such provision shall be modified or restricted to the extent and in the manner necessary to render it valid, legal, and enforceable. It is expressly understood and agreed between the parties that such modification or restriction may be accomplished unilaterally by WildHeart Boutique. If such provisions cannot under any circumstances be so modified or restricted, they shall be excised from the Program Terms without affecting the validity, legality or enforceability of any of the remaining provisions.

1. Additional Information on the Program

If the Member has questions regarding WildHeart Rewards, you may email info@wildheartboutique.com or by calling **904-436-3150**.